

Linking to our Building Control Portal.



Have you checked the links on your council website, to make sure they are pointing your customers to our **new Building Control Portal**?

To use our Building Control Portal, your users will need to register for or log in to their Planning Portal account.

Why us?




With over 20 years experience in planning and building control, we have a deep understanding of application processes and the digital service expectations of our customers. Applying this expertise and using an agile approach, we are streamlining the journey for local authorities every step of the way.

Based on your feedback, **we're introducing a new feature this summer** to enhance your workflow - allowing authorities to view applications and their associated documentation to provide a fee request, directly to applicants.

Sample text for your site:

- 1** Planning Portal is the national service for planning and building control applications, partnered with all local authorities in England. They simplify access to information and services. **We recommend using Planning Portal to submit your building control applications.** [Visit Planning Portal to learn more and apply.](#)
- 2** To create a building control application, you will need to sign into Planning Portal, or create an account: **[Click here to start a building control application.](#)**
- 3** There are many benefits of submitting building control applications via Planning Portal:
 - You can work on your applications in draft before submission
 - Immediate delivery and acknowledgement of applications
 - Online help functions for completing applications
 - Online record of completed applications
 - Single sign-on for planning and building control
 - The ability to pull across key information from planning applications
 - Fully compliant applications, always up-to-date with latest legislation
 - Simple online payment

Advantages of correct links

-  reduced number of queries directed to your support team
-  customers are directed to the right place first time
-  accurate information and an enhanced user experience