Cookie Policy

What are cookies?

The Planning Portal website (https://www.planningportal.co.uk/) uses cookies which are small data files that are transferred to your computer's hard drive through your web browser. This allows us to recognise your browser and help us to track visitors to our site; enabling us to understand better the products and services that will be most suitable to you.

A cookie can contain your log in details and information to allow us to identify your computer when you travel around our site. This is used for the purpose of helping you access the necessary information to support your application and to improve your user experience.

Most Web browsers automatically accept cookies, but, if you wish, you can set your browser to prevent it from accepting cookies. The 'Help' option in the menu on most browsers will tell you how to prevent your browser from accepting new cookies, how to have the browser notify you when you receive a new cookie, or how to disable cookies altogether.

This document describes what information the cookies that we use gather, how we use that information and why we sometimes need to store it. You can prevent cookies from being stored however this may downgrade or 'break' certain elements of the site's functionality and may adversely impact your ability to use our services.

For more information about cookies, visit: www.allaboutcookies.org or www.aboutcookies.org

By using our websites and agreeing to our **Privacy Policy**, you expressly consent to the use of cookies as described in this document.

How we use cookies

We use cookies for a variety of reasons detailed below. Unfortunately, in most cases there are no industry standard options for disabling cookies without completely disabling the functionality and features they add to this site. It is recommended that you leave on all cookies if you are not sure whether you need them or not, in case they are used to provide a service that you use.

We do not automatically log or collect data apart from the information you specifically provide to us. For more information on our partner's privacy and cookie policies, please visit their individual websites.

Third party cookies

Third party cookies are set by someone other than the owner of the website you're visiting. Some Planning Portal web pages may also contain content from other sites, which may set their own cookies, for example from media and advertising partners that are used to deliver advertising messages that are more relevant to you. Also, if you share a link

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to a Planning Portal page, the service you share it on may set a cookie on your browser. We have no control over third party cookies - you can turn them off, but not through our website.

On some of our web services we use tracking software, including Google Analytics, to collect and monitor visitor traffic and site usage for the sole purpose of helping us develop and improve the design and layout of the websites. This Information includes:

- number of visitors to the site

- search terms used to find the site

- where visitors to the site have come from

- the pages visited on the website and how long is spent on each web page

- how many times an advert has been displayed and clicked on

These cookies collect information in an anonymous form. Google undertakes that it will not link your IP address with any other data held by Google.

To provide website visitors with the ability to prevent their data from being used by Google Analytics you can download and install the Google Analytics opt-out add-on for your web browser.

Disabling cookies

You can prevent the setting of cookies by adjusting the settings on your browser (see your browser 'Help' for how to do this). Be aware that disabling cookies can affect the functionality of this and many other websites that you visit. Disabling cookies totally will usually result in also disabling certain functionality and features of the Planning Portal. Therefore, it is recommended that you do not disable cookies unless you have a good understanding of the difference between first and third-party cookies.

For further information about cookies and how to disable them please go to the Information Commissioner's webpage: https://ico.org.uk/for-the-public/online/cookies/

The Cookies we set

If you create an account with us, then we will use cookies for the managing the sign-up process and general administration. These cookies will usually be deleted when you log out however in some cases, they may remain afterwards to remember your site preferences when you have logged out.

We use cookies when you are logged in so that we can remember you. This prevents you from having to log in every single time you visit a new page. These cookies are typically removed or cleared when you log out to ensure that you can only access restricted features and areas when you are logged in to your account.

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In order to provide you with a great experience using the Planning Portal we provide the functionality to set your preferences for how this site runs when you use it. In order to remember your preferences, we need to set cookies so that this information can be called whenever you interact with a page is affected by your preferences.

The table below details all the cookies that the Planning Portal uses:

Cookie name	Description	Personal details included
acceptedCookiePolicy, acceptedCookiePolicyVersion	These cookies are used to store visitor's cookie consent decision. This ensures a visitor's decision to allow or block all other cookies is persisted across visits.	No
__RequestVerificationToken	Cookie used for CSRF (Cross site request forgery) protection. Ensures that requests made by a user's browser is authentic and not an attempt by a malicious user to hijack a user's session.	No
_ga	(Shared) Tracking cookie for Google analytics.	No
_gat	(Shared) Tracking cookie for Google analytics.	No
_gidv	(Shared) Tracking cookie for Google analytics.	No
ai_session	(1APP) Used by Microsoft's Application Insight activity tracker to record anonymous user activity.	No
ai_user	(1APP) Used by Microsoft's Application Insight activity tracker to record anonymous user activity.	No

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ARRAffinity	A session cookie that is issued by the Azure websites framework to help ensure that a user's session is always connected to the same active instance of a website. The 1APP forms system is hosted on Azure.	No
ASP.NET_SessionId	Session token used for handling small amounts of user data when processing requests on the server. Contains no references to personal information.	No
AuthSyncNotification	A session cookie that allows the content-management system and 1APP forms to display a consistent name for the user's session. The user's first name is used to identify the session, which is encoded in the cookie value.	Yes
civicAllowCookies	This cookie records whether a user has accepted the use of cookies on our site.	No
civicShowCookieIcon	These cookies are essential for the display of YouTube videos on our site.	No
currentlanguage	A session cookie that is used by both the content-management system and 1APP forms system to keep track of the current language.	No
CVPKDipLFFriBnuk	Used by the content-managed system to help ensure that a user's session is always connected to the same active instance of a website.	No

FedAuth/FedAuth1	Authentication (1APP) Authentication token issued by the authentication site, identifies users using encrypted information (User account ID).	Yes – Email (Encrypted via x509 certificate)
Idsrvauth/Idsrvauth1	Authentication (1APP) Authentication cookie used by the authentication site as part of a federated security model. Facilitates single-sign-on and authenticated session management.	No
wsfedsignout	Authentication (1APP) Issued by the authentication site to track dependencies (sites) that need to handle the logout process when an authenticated session expires.	No
FormId	Session (1APP) Used when applications are started before a users session is authenticated.	No
jadu_blogs_cc	Session cookie containing a random string of characters, used to maintain a blog administrator's authenticated session.	No
jadu_cc	Session cookie containing a random string of characters, used to maintain an administrator's authenticated session.	No
JSessionID	To track a session when cookies are disabled. This allows the browser to preserve your session.	No

langPrefWAG	This cookie is created by the content management system and is essential for the site to display to correct language version of the site.	No
TestCookie	Used by the content-managed system to determine whether cookies can be set. It only contains the value 'Test' and no other details.	No
userColourscheme userFontsize userFontchoice userLetterspacing	Used for recording the user-selected accessibility changes for the site. Accessed through https://www.planningportal.co.uk/site/scripts/user_settings.php	No
USession	Session (Shared) Used for tracking unauthenticated processes when they may transition over to an authenticated session via user login.	No
VISITOR_INFO1_LIVE	This cookie is set by Youtube to keep track of user preferences for Youtube videos embedded in sites; it can also determine whether the website visitor is using the new or old version of the Youtube interface.	No