



Planning professionals and Invalid planning applications

About this survey

The objective of this survey is to gather information from planning professionals regarding the quantity of invalid applications, understand what areas of the application are likely to be stumbling blocks for applicants and what we can do at the Planning Portal to reduce the number of invalid applications submitted before they reach the local authority.

* 1.

WHAT INFORMATION DO WE COLLECT FROM YOU?

We (The Planning Portal) are committed to protecting and respecting your privacy. Under the GDPR and the Data Protection Act 1998, we have a legal duty to inform you about and protect any information We collect from you.

We may ask you to complete surveys that We use for research purposes, although you do not have to respond to them.

The information will be used quantitatively for the purposes for which it was collected. We reserve the right to aggregate information with other responses and republish a summary on our web site and other channels as appropriate. Any personal data **will not be shared outside of the Planning Portal (PortalPlanQuest) or its group of companies and will be held securely in our Customer Relationship Management (CRM) system.**

By ticking the box you confirm that you are happy to provide information to us within this context.

[Click here to confirm you agree to our privacy policy](#)



Planning professionals and Invalid planning applications

About you

* 2. Name

* 3. Company name

* 4. Email address

5. Phone number

* 6. Job title

7. Professional sector - Please choose the sector that best represents your company

Planning professionals and Invalid planning applications

Number of applications

* 8. In 2018, approximately how many applications did your company submit?

Please enter a figure in the box.

* 9. Does your company submit applications:

(Please choose one)

- Locally (to 1-3 local planning authorities (LPAs))
- Regionally (across county or regionally, for example South West)
- Nationally

Planning professionals and Invalid planning applications

Application types

* 10. Please select the types of application that you submit

- Householder planning permissions
- Full planning permissions
- Outline planning permissions/Approval of reserved matters
- Listed building/Conservation area consents
- Advertisement consents
- Lawful development certificates
- Prior approvals for permitted development
- Removal/Variation/Discharge of conditions
- Tree works (conservation areas, TPOs, hedgerow removals)
- Non-material amendments
- All application types

Planning professionals and Invalid planning applications

Reasons for invalidation

* 11. If applications that you have submitted has been invalidated by local authorities, what are the reasons they give?

Please rank the following options.

<input type="checkbox"/>	<input type="text"/>	Wrong or incomplete forms or certificates
<input type="checkbox"/>	<input type="text"/>	Wrong or no fee
<input type="checkbox"/>	<input type="text"/>	Missing or incorrect information on site/block or location plans
<input type="checkbox"/>	<input type="text"/>	Missing or inaccurate information on detailed plans
<input type="checkbox"/>	<input type="text"/>	Missing supporting information relating to <i>national</i> policy validation requirements
<input type="checkbox"/>	<input type="text"/>	Missing supporting information relating to <i>local</i> authority validation checklists

12. If there are any other reasons not detailed please provide them below and indicate where you would rank the reason

Planning professionals and Invalid planning applications

The planning process

13. How do you manage your clients design expectations within the constraints of the planning system?

* 14. Do you feel that LPAs provide a proportionate approach to registration and validation?

Yes

No

* 15. Do you feel that the same approach is applied consistently across all the local authorities that you submit to?

Yes

No

16. If you answered 'No' to Question 14 or 15, please provide more information below.



Planning professionals and Invalid planning applications

Pre-application advice

* 17. Where you have sought pre-application advice, would you say this improves the quality and speed of validation and determinations?

- Yes
- No
- Sometimes

18. If you have any additional comments about pre-application advice, please provide the details of your experiences below

* 19. Do you think a standard pre-application service via the Planning Portal would improve the current process?

- Yes
- No



Planning professionals and Invalid planning applications

Your comments about invalid applications

20. Do you have any further comments to share with us about invalidation and what may help us to address the issue?



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Thank you

Thank you for taking the time to complete this survey.

To keep up to date with our developments you can follow our blog: <https://blog.planningportal.co.uk/>

If you would like to contact someone about this survey or the Planning Portal in general, please email communications@planningportal.co.uk