



Using Technology to Transform Planning & Building services

Scott Alford, Head of Business Development

Ian Foster, Business Development Manager

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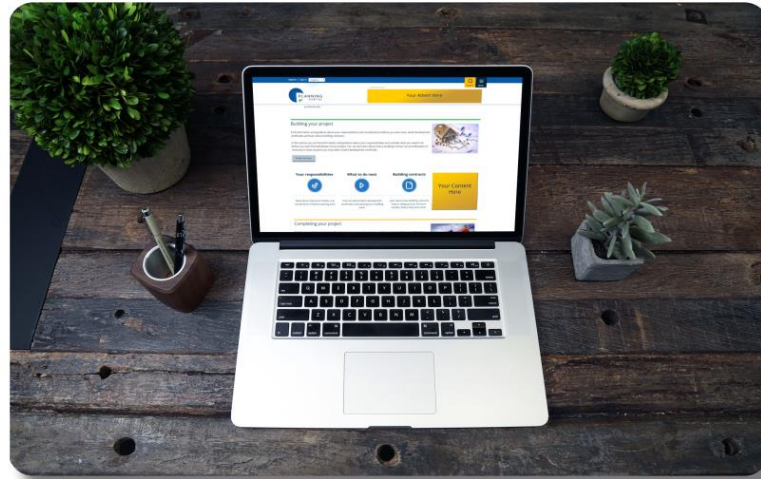
About us...



The Planning Portal is the home of planning and building control information and the national planning application service

The Planning Portal is a joint venture between the Ministry of Housing, Communities and Local Government and TerraQuest Limited, and supports users across England and Wales.

We are a small team based in central Bristol and proudly sponsoring the 'Developer' award category



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At a glance...



+193,500

Householder planning applications were submitted through the Planning Portal in 2020

+129,000

Full planning applications were submitted through the Planning Portal in 2020

c.90%

Planning applications submitted nationally through Planning Portal (around 2,200 per day)

Building control application service
More than 100,000 applications submitted
Over 70% of local authorities signed up



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2020 a new 'normal'...

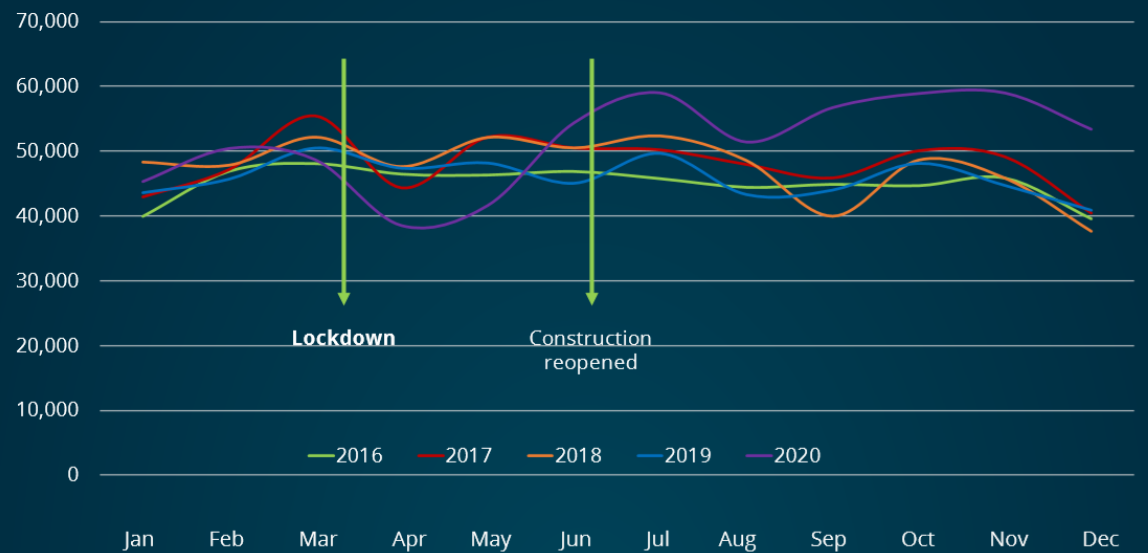


Planning Market Insight Report

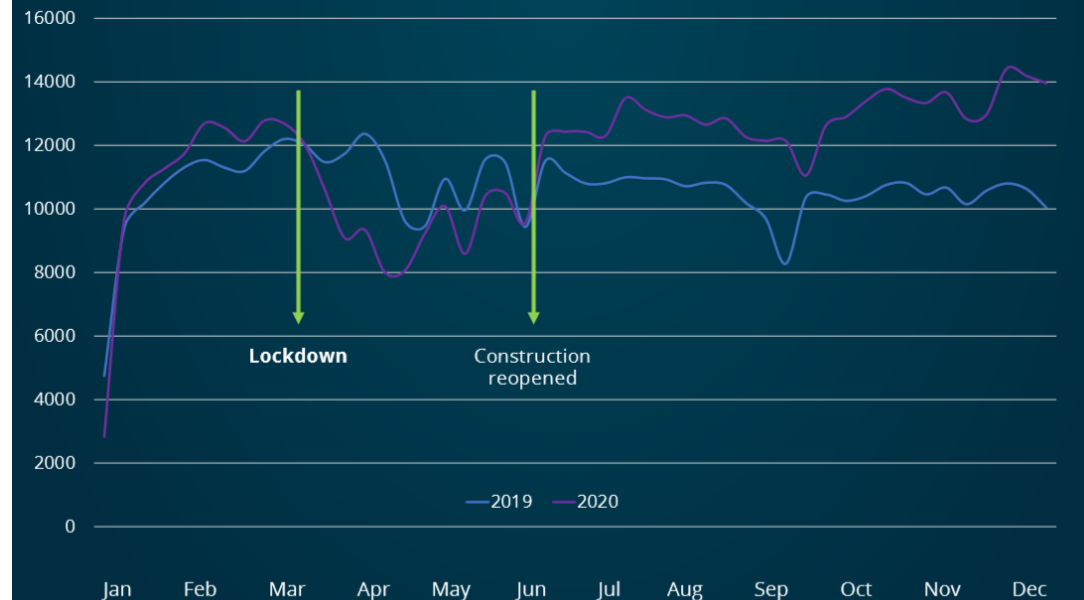
Application submission during 2020 & COVID-19

National graph over five years

Application numbers in England and Wales



National graph by week



Planning Market Insight Report

Submission by application type

Application Type	Mar +/-	Apr +/-	May +/-	Jun +/-	Jul +/-	Aug +/-	Sep +/-	Oct +/-	Nov +/-	Dec +/-	Total +/- 2020 vs 2019
Householder and assoc. consents	-6%	-21%	-19%	+24%	+30%	+36%	+46%	+43%	+51%	+53%	+18%
Full Planning and assoc. consents	-9%	-23%	-24%	-4%	-4%	-8%	+4%	0%	+4%	12%	-5%
Outline Applications	-9%	-10%	-21%	-12%	-8%	-18%	+7%	-5%	+4%	1%	-8%
Advertising Applications	-26%	-61%	-62%	-60%	-44%	-40%	-24%	-36%	-35%	-26%	-34%
Prior Approval: Development by Telecoms Operators	+560%	+939%	+104%	+1,837%	+1,456%	+851%	+300%	+151%	+296%	+259%	+378%
Tree Works: Trees in conservation areas / subject to TPOs	-10%	-19%	+31%	+91%	+59%	+51%	+49%	+43%	+55%	+50%	+36%
Lawful Development Certificates	-6%	-20%	-17%	+14%	+17%	+32%	+38%	+32%	+44%	+44%	+14%

2019	Conservatory	Extension	Loft conversion	Outbuilding	Porch	Total
Jan	864	9,708	947	401	1,175	13,095
Feb	1,034	10,827	1,068	436	1,344	14,709
Mar	950	10,897	1,066	442	1,315	14,670
Apr	693	8,439	834	360	1,018	11,344
May	671	7,928	818	422	1,006	10,845
Jun	930	11,043	1,004	572	1,307	14,856
Jul	1,208	12,679	1,148	621	1,452	17,108
Aug	985	10,697	980	518	1,282	14,462
Total	7,335	82,218	7,865	3,772	9,899	111,089

Number of 'common projects' by type listed in the Proposal Description of Householder Applications, Jan-Aug 2020



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Home office 'envy'!



Delivering the Future Vision...

'We are listening, learning & improving...'



Step 1: New web platform
...coming in Q2 2021



Step 2: Better tools for professional users
...coming in 2021 and beyond



Step 3: Improvements in validation
...coming in 2021 and beyond

Delivering a digital national standard approach to planning & building control.



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Re-platforming the Planning Portal service

...coming in Q2 2021

Re-platforming will enable us to improve the service, be more agile and make better use of emerging tech.

It will better support a planning and building process which is:

- Spatial
- Project-based
- Collaborative

It will use insight from our customers and partners to improve each component

- Account registration and log in
- Identifying a site
- Searching, creating, assembling, submitting & managing applications
- Amendments
- Payments and refunds



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Webinar


Planning Portal: Past, present and future


Join us as we embark on a series of online events designed to show you the future of planning and showcase the future Planning Portal service.

Tuesday 9 February, 12:00 - 12:30pm
Supporting documents: uploading and indexing attachments

PLANNING
PORTAL

New application service




[Applications](#) [Projects](#) [Help and support](#) +99 [Guy Solven](#) 

Applications


[View Welsh Applications \(5\)](#)

Filter

View

Tile view 

Sort by

Recently updated 

☒ All

☒ Draft


☒ Payment pending

☒ Submitted to LPA


☒ Received by LPA

☒ Archived


Application type

[All types](#) 


Version number


[All versions](#) 


Local authority

[All authorities](#) 


From date


[All dates](#) 





[Start new application](#) 


☒ Select all [Archive](#) [Copy](#) [Delete](#)


☒ **My planning application**
289 Crystal Palace Road, SE22...

Full planning with advertisement...
DRAFT
Updated: Today 12:34 Ref :PP-00132846

☒ **My planning application**
289 Crystal Palace Road, SE22...

Full planning with advertisement...
PAYMENT PENDING
Updated: Today 12:34 Ref :PP-00132846

☒ **My planning application**
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Full planning with advertisement...
ARCHIVED
Updated: Today 12:34 Ref :PP-00132846

☒ **My planning application**
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Full planning with advertisement...
SUBMITTED TO LPA
Updated: Today 12:34 Ref :PP-00132846

☒ **My planning application**
289 Crystal Palace Road, SE22...

Full planning with advertisement...
RECIEVED BY LPA
Updated: Today 12:34 Ref :PP-00132846

☒ **My planning application**
289 Crystal Palace Road, SE22...

Full planning with advertisement...
SUBMITTED TO LPA
Updated: Today 12:34 Ref :PP-00132846



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London Queys Planning Application

Draft Version: 1

Reference: PP-00130412

Household planning permission

Address: 289 Crystal Palace Road, East Dulwich, London, SE22 9JL

Your application progress

10% complete overall

Complete application questions

3 / 12 sections complete

Continue >

Upload plans and documents

1 / 2 mandatory documents added

Continue >

Calculate fee

Calculate your planning application fee

Continue >

Make payment

Pay your fee via secure card payment, bank transfer or cheque.

Continue >

Submit application

Application cannot be submitted until all sections have been completed.

Declare and submit >



Easting: 00254
Northing: 00254
Updated: Today 12:34
Reference: 00254

Leading local authority

Southwark District council
0207 987 123
planning@southwark.co.uk

[Download application](#)
[CIL additional information form](#)
[CIL guidance note](#)

New application service



Applications Projects Help and support 100 Guy Solven

← [Back to My planning applications](#)

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Updated: Today 12:34

Local authority

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0207 987 123
planning@southwark.co.uk

[Download application](#)
[CIL additional information form](#)
[CIL guidance note](#)

We welcome your thoughts & feedback...

Call us to arrange a CPD session?

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Sign-up to our 'Free' resources and communications:

- weekly eNews
- Monthly Bulletin
- Monthly Planning Market Insight Report

