PLANNING PORTAL

Invalid planning applications

About this survey

The objective of this survey is to gather information from local authorities regarding the quantity of invalid applications, understand what areas of the application are likely to be stumbling blocks for each applicant type and what we can do at the Planning Portal to reduce the number of invalid applications submitted before they reach the local authority.

* 1.
WHAT INFORMATION DO WE COLLECT FROM YOU?

We (The Planning Portal) are committed to protecting and respecting your privacy. Under the GDPR and the Data Protection Act 1998, we have a legal duty to inform you about and protect any information We collect from you.

We may ask you to complete surveys that We use for research purposes, although you do not have to respond to them.

The information will be used quantitatively for the purposes for which it was collected. We reserve the right to aggregate information with other responses and republish a summary on our web site and other channels as appropriate. Any personal data **will not be shared outside of the Planning Portal (PortalPlanQuest) or its group companies and will be held securely in our Customer Relationship Management (CRM) system.**

By ticking the box you confirm that you are happy to provide information to us within this context.

⭘ Click here to confirm you agree to our privacy policy

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About you

* 2. Name

* 3. Email address

* 4. Phone number

* 5. Job title

* 6. Local authority name
Please choose from the drop-down list (county councils are at the bottom of the list)

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* 7. In 2018, approximately what percentage of planning applications were invalid?

You can use the slide scale or enter a figure in the box.

1%   100%

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Application types

Of those invalid applications, please identify the percentage of invalid applications for each application type.

You can use the slide scale or enter a figure in the box.

8. Householder

1%   100%

9. Minor/Others

1%   100%

10. Majors

1%   100%

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Reasons for invalidation

11. At your local authority, what are the common reasons for invalid applications?
Please indicate the approximate percentage by entering a number.

Forms: Wrong form	
Forms: Incomplete form or information	
Forms: Certificates	
Fee: No fee	
Fee: Wrong fee	
Location plan: Incorrect red or blue line	
Location plan: Other missing information (road names, North point etc)	
Block/Site plan: Missing plan	
Detailed plans: Missing plan types	
Detailed plans: Inaccurate detail	
Missing supporting information relating to: National validation checklist	
Missing supporting information relating to: Local validation checklist	

12. If there are any other reasons not detailed please provide them below and indicate the percentage.

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Reasons for invalidation - applicant type

13. To help us understand the reasons for invalid applications by applicant type, what are the common reasons for invalid applications submitted by **professional planning consultancies/architectural practices?**

Please indicate the approximate percentage by entering a number.

Forms: Wrong form

Forms: Incomplete form or information

Forms: Certificates

Fee: No fee

Fee: Wrong fee

Location plan: Incorrect red or blue line

Location plan: Other missing information (road names, North point etc)

Block/Site plan: Missing plan

Detailed plans: Missing plan types

Detailed plans: Inaccurate detail

Missing supporting information relating to: National validation checklist

Missing supporting information relating to: Local validation checklist

14. If there are any other reasons not detailed please provide them below and indicate the percentage.

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Reasons for invalidation - applicant type

15. To help us understand the reasons for invalid applications by applicant type, what are the common reasons for invalid applications submitted by **SMEs, sole practitioners or small/local property developers?**

Please indicate the approximate percentage by entering a number.

Forms: Wrong form	
Forms: Incomplete form or information	
Forms: Certificates	
Fee: No fee	
Fee: Wrong fee	
Location plan: Incorrect red or blue line	
Location plan: Other missing information (road names, North point etc)	
Block/Site plan: Missing plan	
Detailed plans: Missing plan types	
Detailed plans: Inaccurate detail	
Missing supporting information relating to: National validation checklist	
Missing supporting information relating to: Local validation checklist	

16. If there are any other reasons not detailed please provide them below and indicate the percentage.

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Reasons for invalidation - applicant type

17. To help us understand the reasons for invalid applications by applicant type, what are the common reasons for invalid applications submitted by **applicants? (for example individual householders)**

Please indicate the approximate percentage by entering a number.

Forms: Wrong form	
Forms: Incomplete form or information	
Forms: Certificates	
Fee: No fee	
Fee: Wrong fee	
Location plan: Incorrect red or blue line	
Location plan: Other missing information (road names, North point etc)	
Block/Site plan: Missing plan	
Detailed plans: Missing plan types	
Detailed plans: Inaccurate detail	
Missing supporting information relating to: National validation checklist	
Missing supporting information relating to: Local validation checklist	

18. If there are any other reasons not detailed please provide them below and indicate the percentage.

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19. Which applicant type would you say submits a better quality of application?

☐ Professional planning consultancy or architectural practice

☐ SME, sole practitioner or small/local property developer

☐ Applicant, individual householder

Why? Please provide details

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Pre-application advice

20. If any applicant has sought pre-application advice, would you say this improves the quality of their planning application?

☐ Yes

☐ No

☐ Sometimes

21. If you have any additional comments about pre-applications, please provide the details below

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Method of submission

22. What percentage of applications are submitted using:

Please indicate the approximate percentage by entering a number.

Planning Portal

Alternative online service

Email to local authority

Paper copies

23. Do you have any comments to share with us about invalidation and what may help us to address the issue?

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Planning Application Validation Service

If you need extra help with validation you might want to consider TerraQuest's Planning Application Validation Service (PAVS) which is used by many authorities to create flexibility in their planning departments.

The service can be used to manage increased workload or temporary backlog and is tailored to suit the specific needs of the authority.
The technical validation meets both national and local guidelines.

For a free consultation, please contact the TerraQuest team via email at information@terraquest.co.uk or call 0121 234 1300.

24. If you would prefer someone to contact you, please select how you would like to be contacted below:

We will use the contact details that you have provided at the beginning of this survey

☐ Email

☐ Telephone

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Thank you

Thank you for taking the time to complete this survey.

To keep up to date with our developments you can join our Knowledge Hub group. Register to join by using the following link:

Planning Portal Knowledge Hub group
(Please note: this group is open to local authorities with a gov.uk email address only).

If you would like to contact someone about this survey or the Planning Portal in general, please email
communications@planningportal.co.uk